

Mother Of Locs Website Policies

Last Updated: September 2025

Welcome to *Mother Of Locs*. Please read the following policies carefully before using our website. By accessing or purchasing from our site, you agree to be bound by these policies.

1. Terms and Conditions of Use

1.1 Acceptance of Terms

By using our website, you agree to comply with and be bound by these Terms of Use, our Privacy Policy, and any other posted guidelines or rules applicable to specific services.

1.2 Eligibility

You must be at least 18 years old or the age of majority in your jurisdiction to purchase products or book services.

1.3 Modifications

We reserve the right to change these policies at any time. Changes become effective immediately upon posting.

2. Privacy Policy

2.1 Personal Information We Collect

We collect personal data such as your name, email address, phone number, billing/shipping address, and payment information when you:

- Create an account
- Make a purchase
- Book a service

- Contact customer support
- Sign up for newsletters

2.2 How We Use Your Information

We use your information to:

- Process orders and service bookings
- Communicate with you
- Improve our website and customer experience
- Send promotional content (you can opt out anytime)

2.3 Data Protection

We implement industry-standard security measures to protect your data. However, no online transmission is 100% secure.

2.4 Third-Party Services

We may share your data with trusted third-party vendors (e.g., payment processors, shipping companies). We do not sell your personal data.

2.5 Cookies

We use cookies to enhance your browsing experience. By using our website, you consent to our use of cookies.

3. Products & Services

3.1 Product Descriptions

We strive to be accurate in product listings. However, we do not guarantee that descriptions, prices, or other content are error-free.

3.2 Availability

All products and services are subject to availability. We reserve the right to limit quantities or discontinue items at our discretion.

3.3 Professional Services

Hair services (e.g., treatments, styling) are performed by qualified professionals. Results may vary per individual, and we are not liable for unsatisfactory outcomes due to inaccurate client disclosures or failure to follow aftercare instructions.

4. Booking & Appointment Policy

4.1 Appointment Scheduling

Appointments must be booked in advance via our website.

4.2 Cancellations

Please cancel or reschedule at least 48 hours in advance to avoid cancellation fees. Booking Fees are nonrefundable.

4.3 Late Arrivals

Late arrivals (more than 10 minutes) may result in a late fee of \$30 or cancellation.

No-shows will lead to an automatic ban on future bookings.

5. Pricing & Payments

5.1 Prices

All prices are listed in USD (US Dollar) and include applicable taxes unless stated otherwise.

5.2 Payments

We accept major credit/debit cards and other secure payment options. All payments must be made in full before the product is shipped or service is rendered.

6. Shipping & Delivery

6.1 Shipping Times

We ship within the United States. Standard shipping times are 3-5 business days.

Worldwide shipping is being assessed, please contact us if you would like to sign the petition.

6.2 Tracking

You will receive tracking information via email once your order has been dispatched.

6.3 Delays

We are not responsible for delays caused by carriers, weather, or customs.

7. Returns, Refunds & Exchanges

7.1 Products

Due to hygiene reasons, all hair products (e.g., wigs, extensions, hair care items) are **final sale** unless they arrive damaged or incorrect.

- Must notify us within 2 days of receipt
- Items must be unused and in original packaging
- Return shipping is the buyer's responsibility (unless it's our error)

7.2 Services

No refunds on services rendered. However, if you're unsatisfied, please contact us within 48 hours and we will do our best to resolve the issue.

8. Intellectual Property

All website content, including images, product descriptions, logos, and designs, is the property of **Mother Enterprises LLC** and may not be copied, reproduced, or distributed without written permission.

9. Disclaimers & Limitation of Liability

- Products and services are offered “as is.”
 - We do not guarantee specific results from the use of our products or services.
 - We are not liable for any allergic reactions or misuse of products.
 - Our maximum liability shall not exceed the purchase price of the product/service.
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10. Governing Law

These policies shall be governed by and construed in accordance with the laws of Arizona, USA.

11. Contact Us

If you have any questions regarding these policies, please contact us at:

Mother Of Locs

Email: Hello@motheroflocs.com

Phone: [+1-623-287-8102]

Address: 1940 W. Chandler BLVD, Suite 30, Chandler, Arizona

Website: www.motheroflocs.com